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CONFIRMATION NO. 2720

SERIAL NUMBER 09/575,710	FILING or 371(c) DATE 07/25/2000 RULE	CLASS 709	GROUP ART UNIT 2141	ATTORNEY DOCKET NO. 5244-0130-2		
APPLICANTS Tetsuro Motoyama, Cupertino, CA; Avery Fong, Castro Valley, CA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/29/2000						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/QUANG N NGUYEN/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 17	TOTAL CLAIMS 30 33	INDEPENDENT CLAIMS 3
ADDRESS OBLON, SPIVAK, MCCLELLAND MAIER & NEUSTADT, P.C. 1940 DUKE STREET ALEXANDRIA, VA 22314 UNITED STATES						
TITLE METHOD AND SYSTEM FOR MONITORING, COLLECTING INFORMATION, DIAGNOSTING AND SERVICING A REMOTE SYSTEM						
FILING FEE RECEIVED 1020	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			